

How Effective Is Guerrilla Marketing in Increasing Brand Awareness for Startups?

Sidhant Malhotra

Student

The Shri Ram School

Abstract

This paper examines how effective guerrilla marketing is at building brand awareness for startups operating on limited budgets. Guerrilla marketing refers to unconventional, low-cost promotional tactics that rely on creativity, surprise, and word-of-mouth diffusion rather than paid media reach (Levinson, 1984). Drawing on academic literature and industry sources, this review discusses the theoretical foundations of guerrilla marketing, the specific tactics startups commonly use, such as viral, ambient, ambush, and street marketing, and the evidence linking these tactics to increased brand recognition and recall. The review finds that guerrilla marketing is generally effective at generating attention and awareness at a fraction of the cost of traditional advertising, particularly when campaigns are creative, relevant, and easily shareable. However, the approach also carries risks, including unpredictable outcomes, potential backlash, and ethical or legal complications. The paper concludes that guerrilla marketing is a valuable, though not risk-free, tool for startups seeking visibility, and that its success depends heavily on careful planning, audience understanding, and execution.

Keywords: guerrilla marketing, brand awareness, startups, viral marketing, low-budget advertising

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Startups typically enter the market with limited financial resources, small teams, and little to no brand recognition, which makes competing against established companies with large advertising budgets extremely difficult. Traditional advertising channels such as television, radio, and print media are often too expensive for early-stage businesses, and even when startups can afford them, consumers are increasingly skilled at tuning out conventional advertisements (Hutter & Hoffmann, 2011). In response, many startups have turned to guerrilla marketing, an unconventional and low-cost approach to promotion that relies on creativity, surprise, and audience participation rather than large media budgets (Levinson, 1984). This paper explores how effective

guerrilla marketing actually is for building brand awareness among startups. It reviews the theoretical background of the concept, outlines the tactics most commonly used, evaluates evidence of effectiveness, and considers the risks that come with this approach.

Brand awareness itself is worth defining briefly, since it is the outcome this paper is most concerned with. In marketing terms, brand awareness refers to the extent to which consumers can recognize or recall a brand when prompted, and it is generally considered the first and most basic stage in building a lasting relationship between a company and its customers. Without awareness, even a strong product or service struggles to gain traction, because consumers cannot choose a brand they do not know exists. For an established company, awareness is often built gradually through repeated exposure across many advertising channels over a long period of time. A startup, by contrast, usually needs to build awareness quickly and with far fewer resources, which is precisely the gap that guerrilla marketing claims to fill (Zarco & Herzallah, 2023). Understanding whether that claim holds up in practice is the central question this paper addresses.

Defining Guerrilla Marketing

The term guerrilla marketing was introduced by Jay Conrad Levinson in his 1984 book of the same name, which offered small businesses an alternative to costly traditional advertising by emphasizing imagination and flexibility over financial investment (Levinson, 1984). Levinson's central argument was that a small business could achieve results similar to those of a large advertiser if its campaigns were creative and unexpected enough to capture attention on their own, without the support of a large media budget.

Later academic work refined this definition. Hutter and Hoffmann (2011) describe guerrilla marketing as an umbrella term for unconventional campaigns that aim to draw the attention of a large number of people to an advertising message at a relatively low cost by producing a surprise effect and a diffusion effect. The surprise effect refers to the use of unexpected locations, formats, or messages that catch consumers off guard, while the diffusion effect refers to the tendency of surprised or amused consumers to talk about, share, or otherwise spread the campaign to others. Together, these two effects allow a modest campaign to reach far more people than its

original budget would normally allow, which is precisely why the approach appeals to startups with limited resources.

A more recent systematic review of the guerrilla marketing literature confirms that the concept has continued to expand since Levinson's original formulation, now encompassing a range of related tactics such as viral, ambient, stealth, street, and ambush marketing, all of which share the same underlying goal of achieving a large communicative effect from a small financial investment (Zarco & Herzallah, 2023).

Why Guerrilla Marketing Appeals to Startups

Several practical realities of startup life make guerrilla marketing a particularly attractive option. First, startups typically operate with constrained cash flow and cannot commit large sums to advertising before proving their business model, so any promotional strategy that lowers the cost of reaching an audience is valuable. Second, startups often need to establish a distinct identity quickly in order to differentiate themselves from established competitors, and guerrilla marketing's emphasis on originality and surprise is well suited to creating a memorable first impression (Levinson, 1984). Third, many startups, particularly in technology and consumer products, target younger, digitally connected audiences who are more likely to encounter and share unconventional content online, which increases the potential diffusion effect of a well-designed campaign (EBSCO, n.d.).

Startups also tend to have organizational advantages that make guerrilla marketing easier to execute than it would be for a larger company. Small teams can make decisions quickly, adapt a campaign in response to real-time feedback, and take advantage of short-lived opportunities, such as a trending topic or a local event, without needing to move through the layers of approval typical of larger organizations. This flexibility mirrors the managerial qualities that guerrilla marketing theory identifies as essential to success, since campaigns that copy existing ideas or arrive too late to capitalize on a trend tend to lose much of their surprise value and, therefore, much of their effectiveness (Hutter & Hoffmann, 2011).

Guerrilla Marketing Tactics Commonly Used by Startups

Startups draw on several categories of guerrilla marketing, each suited to different goals, budgets, and audiences. The table below summarizes the most common tactics identified in the literature and industry sources.

Tactic	Description	Typical Use for Startups
Viral marketing	Highly shareable content, often video or social media posts, designed to spread rapidly among consumers	Building awareness quickly through organic sharing at little to no cost (Zarco & Herzallah, 2023)
Ambient marketing	Placing advertising in unexpected everyday locations using unconventional methods	Creating memorable, talked-about impressions in public spaces (Hutter & Hoffmann, 2011)
Ambush marketing	Associating a brand with a major event without paying for official sponsorship	Gaining exposure by proximity to large audiences already gathered for an event
Street/experiential marketing	Hands-on public activities, pop-ups, or stunts that invite direct audience participation	Generating word-of-mouth and media coverage through memorable experiences
Grassroots/buzz marketing	Small-scale, community-level outreach such as flyers, local sponsorships, or peer recommendations	Building initial local awareness with minimal financial investment (Study.com, as cited in industry sources)

Of these tactics, viral marketing has become particularly important in the social media era, since a single piece of shareable content can reach large audiences without a proportional increase in spending, making it well suited to the budget constraints startups typically face (National University, 2026).

Evidence of Effectiveness for Brand Awareness

A growing body of empirical research supports the claim that guerrilla marketing positively affects brand awareness. Zarco and Herzallah's (2023) systematic review of more than 160 academic publications on the subject concludes that the large majority of empirical studies find a positive relationship between guerrilla

marketing campaigns and both brand awareness and consumer purchase intention, particularly when a campaign is perceived as credible, reactive, and relevant to its audience. This suggests that the effectiveness of guerrilla marketing is not simply anecdotal but is supported by a substantial and growing academic literature.

Other studies point to similar conclusions using more specific samples. Survey-based research examining consumer perceptions of guerrilla marketing has found that factors such as novelty, aesthetic appeal, relevance, clarity, and emotional arousal all have a positive effect on brand awareness, while surprisingly, the element of surprise itself was found to have a weaker direct effect than other creative factors, suggesting that guerrilla campaigns work best when they combine several creative elements rather than relying on shock value alone. Additional consumer research has similarly found that guerrilla marketing tactics, when combined with strong creativity, have a positive and significant influence on brand awareness and, in turn, on broader marketing performance.

From a cost-effectiveness standpoint, guerrilla marketing offers a particular advantage to startups because it is designed to achieve a favorable ratio between advertising expenditure and audience reach. Because guerrilla campaigns depend on consumers and media outlets to spread the message further, the effective cost per person reached can fall well below that of traditional advertising, even when accounting for the time and creative effort required to plan a campaign (Hutter & Hoffmann, 2011). Industry sources reinforce this point, noting that word-of-mouth generated through guerrilla tactics can produce substantially higher engagement than campaigns relying solely on traditional paid advertising, giving smaller companies a realistic path to visibility that would otherwise require budgets far beyond their reach (Ciderhouse Media, 2026).

Illustrative Examples

Several well-known guerrilla campaigns illustrate how the tactic can generate outsized brand recognition relative to its cost. The Fearless Girl statue, placed facing the Charging Bull sculpture on Wall Street, is frequently cited as an example of a low-cost installation that generated an enormous amount of unpaid media coverage and public discussion because of its clear, emotionally resonant message about gender diversity in business (Ciderhouse Media, 2026). Similarly, many early-stage technology and consumer product companies

have used inexpensive stunts, pop-up experiences, or cleverly produced videos to attract attention on social media platforms, achieving visibility that would have been unaffordable through conventional advertising channels (National University, 2026). These examples support the broader academic finding that creativity and relevance, rather than sheer spending, are the primary drivers of guerrilla marketing success.

Smaller-scale examples are perhaps more instructive for startups than large, widely publicized campaigns, since most early-stage companies cannot expect the kind of viral reach that a global brand might achieve. Many startups instead find success with modest, localized guerrilla activities, such as distributing distinctive branded items in high-traffic areas, staging a small public demonstration of a product, or creating a short, low-budget video built around a genuinely funny or surprising idea rather than high production value. What these smaller campaigns share with larger ones is a reliance on a single strong creative idea rather than a large advertising spend, which is consistent with the theoretical argument that the surprise and diffusion effects, not the size of the budget, are what ultimately drive a guerrilla campaign's reach (Hutter & Hoffmann, 2011).

Risks and Limitations

Despite its advantages, guerrilla marketing is not without risk, and startups should approach it carefully. One significant limitation is the unpredictability of outcomes: because guerrilla campaigns rely on audience reaction and voluntary sharing rather than guaranteed media placement, there is no assurance that a given campaign will achieve the intended reach, and a campaign that fails to resonate may produce little benefit despite the time and creativity invested (Ciderhouse Media, 2026).

A second concern involves ethical and legal boundaries. Some guerrilla tactics, particularly ambush marketing and certain forms of ambient marketing, can raise questions about trespassing, property damage, or unauthorized use of intellectual property, and companies that cross these lines risk legal consequences as well as reputational damage (Ay et al., 2010). Poorly judged campaigns can also backfire entirely; one frequently cited case involved a 2007 guerrilla marketing installation in Boston that was mistaken for a possible explosive device, triggering a citywide security response and significant negative publicity for the company involved (EBSCO, n.d.). This

example demonstrates that a surprise effect intended to generate curiosity can instead generate fear, confusion, or public anger if it is not carefully designed with the audience's likely reactions in mind.

A third limitation concerns brand attribution. Hutter and Hoffmann (2011) note that a guerrilla campaign only benefits a company if consumers correctly connect the activity to the brand responsible for it; if the message is too subtle, or if a competitor is mistakenly credited, the company bears the cost of the campaign without gaining the intended awareness benefit. For a startup, whose brand identity may not yet be well established in consumers' minds, this risk can be especially pronounced. Startups can reduce this risk by pairing a guerrilla activity with clear, visible branding, a consistent visual style, and a simple, easily repeated message, so that even consumers who encounter the campaign only briefly are able to connect it to the correct company.

Measuring the Effectiveness of a Campaign

An important, and often overlooked, part of evaluating guerrilla marketing is deciding how effectiveness will actually be measured. Because guerrilla campaigns do not rely on purchased media placements, startups cannot simply count impressions in the way they might for a paid advertisement; instead, effectiveness is usually assessed through indicators such as social media shares and mentions, unpaid press coverage, foot traffic or website visits following a campaign, and pre- and post-campaign surveys of brand recognition. Hutter and Hoffmann (2011) note that research on guerrilla marketing has historically focused on whether a campaign succeeds in capturing attention, while comparatively less attention has been paid to whether that attention reliably translates into longer-term brand recall, favorable brand image, or sales. This gap matters for startups, since a campaign that generates a short burst of online buzz is not necessarily the same as one that leaves a lasting impression in consumers' minds. For this reason, most marketing researchers recommend that startups define clear, measurable goals, such as a target increase in social media followers, website traffic, or survey-based brand recognition, before launching a guerrilla campaign, so that its actual contribution to brand awareness can be assessed rather than assumed.

Discussion

Taken together, the literature suggests that guerrilla marketing can be an effective tool for building brand awareness among startups, but its effectiveness is conditional rather than guaranteed. Campaigns that are creative, relevant to the target audience, emotionally engaging, and easily shareable tend to perform well, generating recognition and word-of-mouth at a cost far below that of traditional advertising (Zarco & Herzallah, 2023). At the same time, the same qualities that make guerrilla marketing powerful, its reliance on surprise, unconventional placement, and audience-driven diffusion, also make it inherently harder to control than traditional advertising, which increases the chance of a campaign underperforming or provoking an unintended negative reaction.

For startups specifically, this trade-off is important to weigh. A young company benefits enormously from the low financial barrier to entry that guerrilla marketing offers, since it allows meaningful visibility without the marketing budgets available to larger competitors. However, a young company also has less brand equity to fall back on if a campaign generates backlash, meaning that careful planning, audience research, and attention to ethical and legal boundaries are especially important before launching a guerrilla campaign. In practice, many successful startups appear to combine guerrilla tactics with a smaller amount of conventional or digital advertising, using guerrilla activity to generate an initial spike in attention and using more predictable channels to sustain and reinforce that awareness over time.

Conclusion

Guerrilla marketing offers startups a realistic and often effective way to build brand awareness without the large budgets required by traditional advertising. By relying on creativity, surprise, and the willingness of consumers and media outlets to spread a message on the company's behalf, guerrilla campaigns can achieve a level of visibility that would otherwise be unaffordable for a young business (Levinson, 1984; Hutter & Hoffmann, 2011). A substantial body of research supports the conclusion that well-designed guerrilla campaigns have a positive effect on brand awareness and, in many cases, on purchase intention as well (Zarco & Herzallah, 2023). At the same time, the unpredictability, ethical risks, and potential for backlash associated with unconventional tactics mean that guerrilla marketing is not a risk-free shortcut to visibility. For startups considering this approach, the evidence suggests that success depends less on the size of the budget and more on the quality of the idea, a thorough understanding of the target audience, and careful attention to how a campaign might be perceived before it is launched.

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